

## Modern Slavery and Human Trafficking Statement

This statement is on behalf of Trust Alliance Group Limited which consists of the following companies:

- Energy Ombudsman Limited
- Communications Ombudsman Limited
- TAG Support Services Limited
- Flexible Resolution Services Limited
- Lumin Tech Limited
- Digital Responsibility Network Limited

We are not required to report on modern slavery and human trafficking within our business and due to the restricted geographic location of our business, the limited supply chains and nature of our services, we consider that we pose a low risk in respect of modern slavery and human trafficking.

Nevertheless, we have a zero-tolerance policy to any practices involving modern slavery or human trafficking and therefore have implemented appropriate and proportionate measures that reinforce our commitment to ensure that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Those measures include:

- Commitment to uphold all laws relating to slavery or human trafficking in all the jurisdictions in which we operate;
- Ensuring all employees have the right to work in the UK;
- Keeping proper records to assist with tracing our supply chain;
- Appropriate policies and practices in place, including Whistleblower policy;
- Supplier due diligence; and
- Training

This Modern Slavery and Human Trafficking statement is fully supported by our board of directors.

Name Richard Shenton

Position Director of Operations

Signature [Handwritten Signature]

Date 23/09/2024